



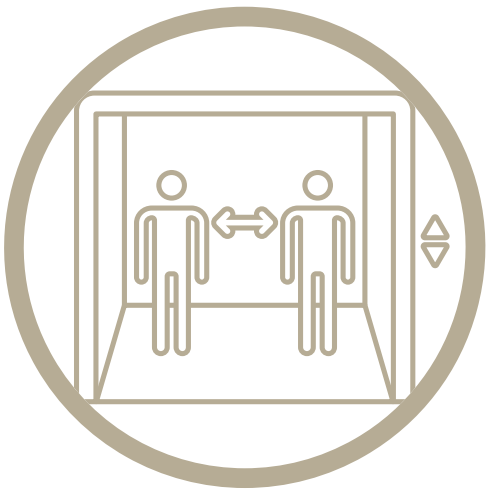
SOCIAL DISTANCING

- Please keep the recommended distance of 6 Feet / 1.8 Meters in designated areas



SANITATION

- Sanitizing Gel dispensers are located in strategic locations and are refilled and checked regularly
- Frequent Handwashing is recommended
- Complimentary Face Mask at Check-In



ELEVATOR CAPACITY

- Capacity of 4 people maximum, except for guests in the same room, will be permitted per elevator
- Hand sanitizing dispensers available at each elevator landing at ground level



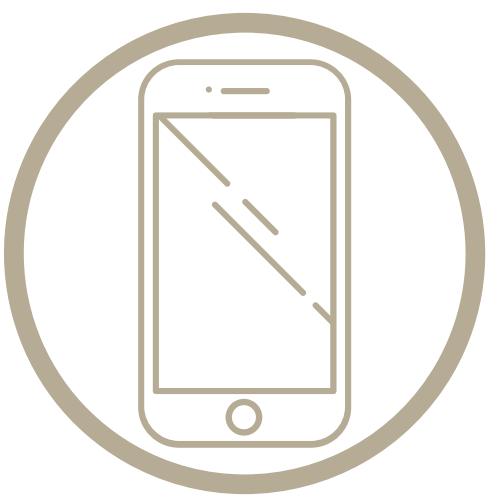
HOUSEKEEPING PROGRAM

- Share your preferences for your In-Suite cleaning
- Cleaning Protocol for 10 high-touch surfaces



ROOM SUPPLIES

- Extra Pillows and Blanket
 - Pen, Note pad, Paper, Envelope
- Please contact Premium Service for any request!



REMOTE CONTROL

- Convert your Smartphone into your TV remote control (where available)
 - Please follow on-screen instructions on TV menu
- APP download and Basic Internet connection required



IN-ROOM DIGITAL

- Available on TV menu:
- Tafer Stay Guide
 - Room Service Menu
 - SPA Menu
 - Health & Sanitation Guidelines



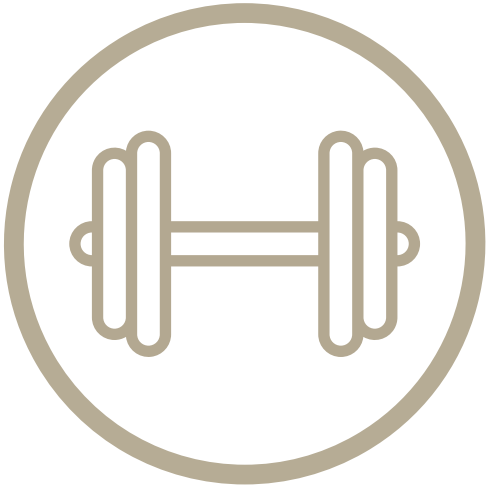
GOURMET CULINARY

- Menus available via QR Code - follow instructions at Restaurant entrance
- Social Distancing Restaurant seating
- Reservations required for more than 6 people
- All Servers and Chefs wear mandatory masks
- No Buffet service or self-serve food available
- In-Room Dining delivery method of your choice



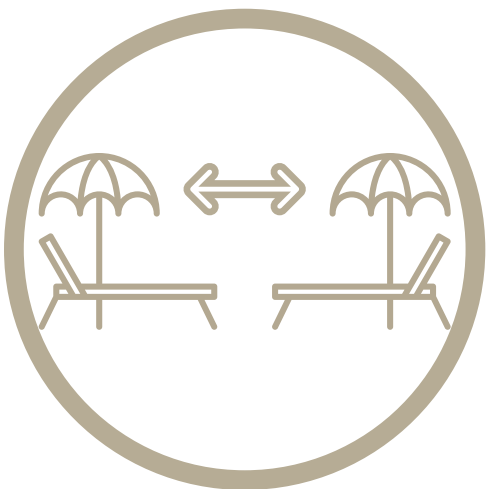
SPA

- Controlled SPA and Hydrotherapy capacity
- SPA treatment menu available via QR Code
- Please contact Premium Service for appointment and opening hours



GYM

- Gym access with controlled capacity
- Please contact Premium Service for reservation and opening hours



POOL & BEACH AREA

- Chaise lounge chairs are placed in pairs and fours with appropriate physical distancing
- Towels are placed by associates on each Chaise Lounge chair prior to occupancy



RETAIL

- Access with controlled capacity
- Vendor assistance for merchandise selection, No self-service