



HOTEL MOUSAI
CANCUN

16+
ADULTS
ONLY

LVX
Preferred
RESORTS



GOURMET CULINARY ALL-INCLUSIVE

Immerse yourself in an extraordinary culinary experience. Seduce your senses with flavors and aromas from our many dining options, and enjoy one deliciously unforgettable meal after the next. Relax and partake surrounded in luxurious ambiance, accompanied by personalized service.

BREAKFAST

- NOI Ristorante Italiano

Located at Garza Blanca Cancun:

- Gourmet Hall

ROOM SERVICE

- 24 Hours | Please refer to in-room tv or iPad menu for Breakfast, Lunch, Dinner and Late Night

LUNCH & SNACK

- The Rooftop
- The Snack

Ubicado en Garza Blanca Cancun:

- Blanca Blue
- Foodtruck

Located at Villa del Palmar:

- Zamá
- Bites

DINNER

- NOI Ristorante Italiano

Located at Garza Blanca Cancun:

- Blanca Blue
- DAO
- Bocados
- Gourmet Hall
- Hiroshi

DINNER

Located at Villa del Palmar:

- Davino
- Zamá
- La Casona
- Caprichos

BEVERAGES - INCLUDED

Enjoy a wide selection of soft drinks, beer, wine by the glass, premium domestic and international brands at the restaurants and bars of the hotel.



DINNER DRESS CODE

We kindly request that you follow our resort evening dress code for ladies and gentlemen!

Please avoid:

- All T-Shirts
- Bathing Suits / Cover-Ups
- Flip-Flops
- Pool & Beach Footwear
- Sportswear and Sneakers

RESTAURANT RESERVATIONS

Please check-in with your Concierge or butler for Restaurants reservations. It is highly recommended to connect with your Concierge for larger groups to accommodate the request based on occupancy and availability.





HOTEL AMENITIES

- Pool & Beach Host
- Butler at Selected Units
- Pool and Beach towels
- Spa (*Located at Garza Blanca Cancun*)
- Wellness Center
- Valet Parking
- Hotel Security 24/7
- Ocean View Gym
- Personalized Check-in
- Infinity Pools
- TierraLuna Garden
- ATM
- Access to Palmita Market & Deli (*in Villa del Palmar*)



IN-ROOM AMENITIES

Designer Signature Bathroom / Amenities / Bathrobes and Sandals during Your Stay / Nespresso Coffee Maker / Deluxe Refreshment Center featuring Premium Brands Stocked Daily

IN-ROOM SERVICES

Daily Maid and Turndown Service / Butler at Selected Units / Interactive TV / Movies on Demand VOD / iPad Operated Ambience System and Suite Controller / Private Terrace with Jacuzzi

ACTIVITIES & ENTERTAINMENT

- Kayak, Paddle Board and Snorkeling
- Yoga Class
- Culinary Experiences
- 2 Outdoor Infinity Pools
- Evening Entertainment Program
- Premium Television Channel

Our team has crafted a fun packed variety of activities to ensure that your stay is both relaxing and fun. Please refer to schedules for all activities!



WI-FI INTERNET

Complimentary basic internet service for unlimited devices

TAXES AND SERVICES

Tax, services and gratuities are included (*Food & Beverages*)



SURCHARGES APPLY FOR

- Premium Culinary Dishes Marked 🍷 with 20% Discount
- Liquor and Wine by the Bottle from the Cellar Selection
- Selected Culinary Events
- Imagine Spa Services and / or Treatments
- Premium Wi-Fi
- Movies On Demand VOD

- Telephone Calls
- Laundry and Ironing
- Off-Property Activities and Tours
- Additional authorized tips signed for by guests
- Medical Service 24/7
- Products at Deli Corner, TierraLuna and Palmita Market

IMPORTANT INFORMATION - DISCLAIMER

The Gourmet Culinary (GC) All-Inclusive plan must apply for all guests staying in the same room. This program cannot be combined with any other promotion nor the respective discounts.

The Gourmet Culinary (GC) All-Inclusive plan starts at 3:00 pm on the day of your scheduled arrival and continues until your day of departure at 11:00 am (These times are in accordance with the official Check-In/Check-Out times).

For guests selecting the Meal Plan, the 1st Day will begin with the meal period of your choice and will end with the meal period prior to the one you began with. The minimum period for the Meal Plan is 3 days which cannot be interrupted, reinitiated nor transferred.

The bracelet must be worn at all times and shown each time you order any food or beverages. All checks must be signed for by a registered All-Inclusive guest. Each order included on the check must apply to you or a guest in your party covered by the All-Inclusive package and cannot be shared with any other guests.

Tax and gratuities are included. If you desire to leave the server an additional tip, you may do so. Please note that any tip/gratuity you add to your check will be charged to your room

account and must be settled upon Check-Out. Once purchased, the package cannot be cancelled and no refund will be granted. Additional charges will be applied if the bracelet is lost during your stay and/or not returned on the day of your Check-Out or exchange of the bracelet.

The bracelet and the package are for personal use and are non-transferable. Misuse will result in privileges being revoked with no refund. Please note that we reserve the right to refuse service to obviously intoxicated guests as well as guests not observing hotel rules.

ADDITIONAL FEE INFORMATION

A Daily environmental fee of \$33.94 Mexican pesos applies to all visitors staying at any resort in Cancun as per the local municipality law. These fees support sustainable initiatives such as beach cleaning, water treatment, waste collection, and conservation efforts. The total amount can vary and does not depend on the resort. Please note that the cost is per person and night.